

Shivaughn Feruson

Director of Consulting and Compliance



Shivaughn Ferguson is NFHA's Director of Consulting and Compliance. In her role, Shivaughn supports NFHA efforts to create housing access and improve industry policies and practices for compliance with fair housing and fair lending laws. Shivaughn will leverage her fair housing knowledge and skills as a certified corporate trainer to meet the consulting and compliance needs of the housing, lending, and insurance industry whether it is through designing strategies to improve industry performance, implementing risk management and compliance programs, or the design and facilitation of training programs.

Since starting her fair housing career in 2012, Shivaughn's commitment to social justice has resulted in having successfully led and managed complex, innovative, and systemic fair housing investigations, including lending and residential appraisals. Systemic investigations that Ms. Ferguson has coordinated have resulted in complaints filed in federal court, HUD, and state FHAPs. The investigations she has worked on has resulted in opening over 140,000 apartments, in over \$10.5 million in settlement, and have increased the movement's capacity to conduct in-house disparate impact analyses. She has led the in-house disparate impact analysis for investigations within the rental, sales, and insurance markets.

In addition to leading systemic investigations with NFHA's enforcement team, Shivaughn served as the Director of Fair Housing for HOME of Virginia where she managed the fair housing department, led conciliation and advocacy, and served as the organization's internal fair housing expert. Cases Shivaughn has worked on have been filed in federal court, HUD, and state agencies. Ms. Ferguson has briefed senate staffers, the U.S. Department of Justice (DOJ), the Consumer Financial Protection Bureau (CFPB), state Office of Attorney General (OAG) offices, and state consumer protection agencies on her work. She provides Technical Assistance (TA) and training to fair housing professionals, educates the public about their Fair Housing rights, and works to cultivate strategic partnerships.

Shivaughn holds a B.A. of Communication Studies from Hollins University where she studied leadership through their Batten Leadership Institute and served as President of the Student Government Association.